

# Lifelong Learning Program Attendance Louisville Free Public Library



KPI Owner: Julie Scoskie

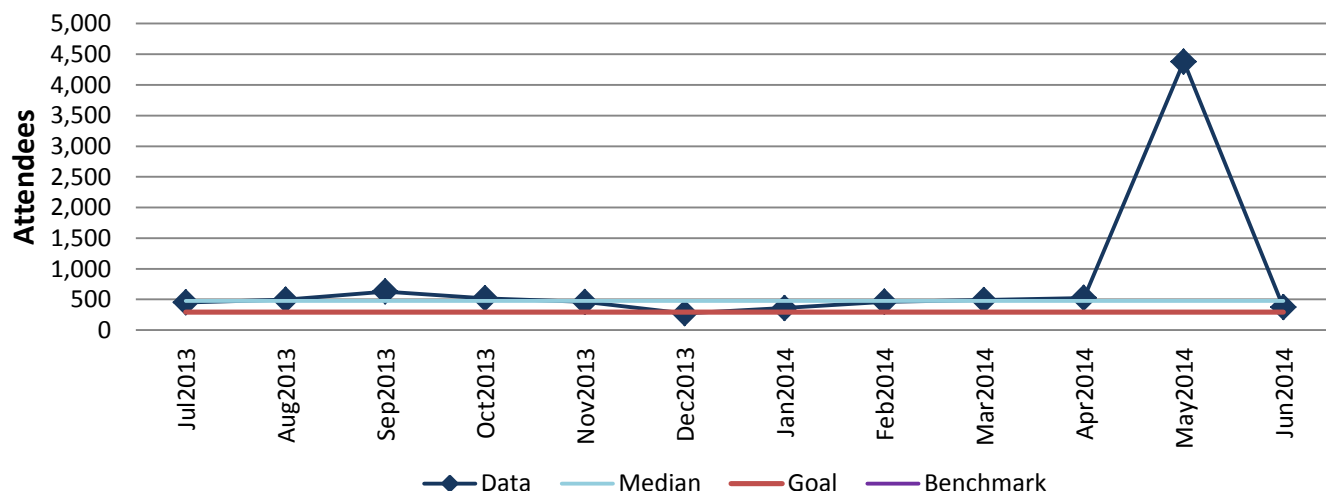
Process: Programming

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY 14 monthly average = 784 Goal: Attract 3,504 attendees to lifelong learning programs in FY 14.  Benchmark: TBD	Data Source: LFPL Monthly Report  Goal Source: LFPL Strategic Plan  Benchmark Source: TBD	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal Measurement Method: Monthly count of all attendees at lifelong learning programs Why Measure: To continually increase attendance at educational programs for adults. Next Improvement Step: Establish a more challenging goal for FY 15.

## How Are We Doing?

Jul2013-Jun2014 12 Month Goal	Jul2013-Jun2014 12 Month Actual		Jun2014 Goal	Jun2014 Actual	
<b>3,504</b>	<b>9,407</b>		<b>292</b>	<b>373</b>	
Attendees	Attendees		Attendees	Attendees	

## Lifelong Learning Program Attendance



There is no gap between current performance and the goal.